

PEMCO Agents Heads-up email to all agents (non-personalized)

FROM: PEMCOSalesTeam@pemco.com

SUBJECT: HEADS-UP! Changes coming soon to how you'll access PEMCO Agent website

SUMMARY: Our PEMCO Agent website is moving to the cloud. Here's a preview of the changes and actions you'll need to take for a smooth transition.

Effective Jan. 31, 2022, our PEMCO Agent website is moving locations to be hosted in the cloud.

The change has many benefits – at the top of the list is laying the groundwork for a personalized experience, like on-demand and agency specific reporting, when interacting with PEMCO content and information on the website.

While you shouldn't notice too many differences in how the PEMCO Agent site looks and functions, the way you access the site will change.

Keep an eye on your inbox in early January! We're sending individual emails with the actions you'll need to take for a smooth transition, to include:

1. Using a new URL to access PEMCO Agent website
2. Using a new Username with your existing password to log in
3. Updating your Username in the comparative rater platform

When you receive the email, be sure to take time to read through the instructions completely and take the outlined actions.

If you experience issues with access, contact the PEMCO Agent Help Line at **1-800-917-3626**.

*This is an automated message. Do not reply to this email. For technical issues, contact the PEMCO Agent Help Line at **1-800-917-3626**.*